



Private Pilates Instruction Rates & Policies

Private S tudio Instruction – by appointment only*

	<u>30-minutes</u>	<u>55-minutes</u>
One S ingle Session	\$35	\$58
5 Pre-paid S essions	\$175	\$275
10 Pre-paid S essions	\$325	\$525
One Duet Session	\$40 (\$20pp)	\$80 (\$40pp)
10 Pre-paid Duet Sessions	\$350 (\$175pp)	\$700 (\$350pp)

* Pre-paid instruction fees are non-refundable, non-transferable and must be paid in-full before the first session. Cash, personal checks are payable to Up S tretch Pilates S tudio, & credit cards may be accepted online with PayPal.

E xpiration Policy

S ession packages are discounted therefore must be completed within the following time frame: 6 months from the purchase date for packages under 5 sessions, and 1 year from the purchase date for packages over 5 sessions. A fter 1 year, any remaining lessons will be deducted 1 session per week.

Cancellation Policy

Cancellations are very disruptive to the instructor and to others trying to schedule their appointments. Please respect our generous 4-hour cancellation notice for all scheduled private sessions, and please cancel only when absolutely necessary. If you do not arrive at the agreed time for your session it will be considered an “**NS/No -Show**” and a 1 session fee will be charged. Likewise, in the case of less than 1-hour notice given in session rescheduling, the client will incur a 1 session “**LC/Late- Cancellation**” inconvenience fee. No more than 3 cancellation occurrences within a package will be allowed before a 1 session fee will be charged.

Late Arrival Policy

Private instruction is scheduled in 30 & 60 minute intervals. Lisa S entner will adhere to the policy of starting & ending private instruction sessions according to the scheduled session times. Late arrival of the client will not extend the session beyond the scheduled time.

Returned Check Policy

Clients will incur a 1 session fee for returned checks. T his fee plus the amount of the returned check will be invoiced via Paypal & must be paid-in-full by cash, certified cashier check, or Paypal immediately upon notification. T he client’s usage of Up S tretch Pilates S tudio services will be suspended until the account is reconciled. A fter 30-days, an additional \$25 returned check fee will accrue.

A dvance Payment Policy

All private instruction sessions must be paid for in advance. Payment may be requested 48 hours in advance of holding a session time if the client has a past rescheduling, late-cancellation, or no show history with the instructor. If the session is not reserved according to this policy, the instructor may open the session time to another client.